

Dear I.A.T.S.E National Health & Welfare Fund Plan Participant:

This notification is to inform you about changes to your upcoming member ID card. Your benefits have not changed. Attached is a sample of the new ID card you will be receiving via mail in mid-August.

Please begin using this new member ID card on **September 1, 2020**.

Here's what you can do to help ensure a smooth transition:

- Carefully check your personal information. If you have any questions, call the Customer Service number on the back of your card.
- Once you begin using your new card on **September 1, 2020**, please destroy any other Empire BlueCross BlueShield member ID cards you have.
- It is extremely important for you and your dependents to let your healthcare providers know that you have a new card even though your benefits have not changed.

Get immediate access to resources:

If you have questions about your Empire BlueCross BlueShield plan or if you or your dependents do not receive the new ID cards by **August 24, 2020**, contact us:

Phone: 844-243-5566
8:30 a.m. to 8:00 p.m.
Monday-Friday


Or, visit our website at www.empireblue.com at any time.

Thank you for being a valued participant of the I.A.T.S.E National Health & Welfare Fund plan health benefits program.



An Anthem Company

New ID Card Sample




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FIRSTNAME LASTNAME

Member ID:
IAT123M45678

Group No:	NY45490C1M	Office Visit Copay	\$20
BS/BC Plan Code:	754	ER Copay	\$35

Coverage(s):
Medical





An Anthem Company

www.empireblue.com

Member & Provider Svcs. **1-844-243-5566**
24/7 NurseLine **1-877-TALK-2-RN**

MEMBERS: Possession or use of this card does not guarantee payment. To submit a claim, log in to empireblue.com and print/complete a claims form.

PROVIDERS: Submit all claims to your local BCBS Plan. Be sure to include the member's 3-digit prefix found at the beginning of their ID number if Medicare is primary submit Medicare claims to Medicare.

Telehealth: livehealthonline.com

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