Dear I.A.T.S.E National Health & Welfare Fund Plan Participant:

This notification is to inform you about changes to your upcoming member ID card. Your benefits have not changed. Attached is a sample of the new ID card you will be receiving via mail in mid-August.

Please begin using this new member ID card on September 1, 2020.

Here’s what you can do to help ensure a smooth transition:

• Carefully check your personal information. If you have any questions, call the Customer Service number on the back of your card.

• Once you begin using your new card on September 1, 2020, please destroy any other Empire BlueCross BlueShield member ID cards you have.

• It is extremely important for you and your dependents to let your healthcare providers know that you have a new card even though your benefits have not changed.

Get immediate access to resources:

If you have questions about your Empire BlueCross BlueShield plan or if you or your dependents do not receive the new ID cards by August 24, 2020, contact us:

   Phone: 844-243-5566
   8:30 a.m. to 8:00 p.m.
   Monday-Friday

Or, visit our website at www.empireblue.com at any time.

Thank you for being a valued participant of the I.A.T.S.E National Health & Welfare Fund plan health benefits program.